

AGREEMENT FOR IRIDIUM SERVICES

Client Billing Information

Agency Name: _____

Primary Contact: _____

P.O. Number (if applicable): _____

Billing Address: _____

City: _____ State: _____

Zip Code: _____ Phone: _____

E-Mail: _____

Payment Preference:

Direct Monthly Billing: _____ Automatic Credit Card Payment: _____

Annual Pre-payment (pools inclusive airtime): _____

Card type: _____ Number: _____

Expiration ___/___ CCID: _____

Name on card: _____

Billing address: _____

City: _____ ST: _____ Zip Code: _____

POST-PAID VOICE SERVICES - All post-paid voice plans carry a one (1) year term

Select	Plan	Monthly fee	Monthly minutes	Overage	2-Stage	Incoming
	Basic	\$54.00	0 minutes	\$1.39	\$2.09	Free
	Standard	\$70.00	20 minutes	\$1.39	\$2.09	Free
	Basic 10	\$54.00	10 outbound voice and 10 texts, no rollover	\$1.39	\$2.09	Free
	Local 10 (local number)	\$60.00	10 outbound voice and 10 texts, no rollover	\$1.39	\$2.09	\$2.09
	Create your own, inclusive-minute plan – just tell us how many minutes you want			\$1.20	\$2.09	Free

Inclusive and pooled airtime only applies to outbound calls from your Iridium phone to landline or cellular phones.

Local number: US or local country-based phone number that forwards to your Iridium phone. There is a charge for receiving these calls

Iridium to Iridium = \$.90/min, Calls to other satellite networks = \$12.99/min, Outgoing SMS = \$.60 each (per 140 characters)

___ Yes, I would like Voice Mail Service (there is no additional charge for this service)

PRE-PAID VOICE SERVICES

Plan Minutes	___ 75	___ 150	___ 200	___ 500	___ 3000	___ 5000
Cost	\$195.00	\$325.00	\$575.00	\$850.00	\$3,300.00	\$4,600.00
Iridium to Iridium	\$0.90	\$0.90	\$0.90	\$0.90	\$0.90	\$0.90
Expiration	30 days	60 days	180 days	1 year	2 years	2 years
30-day extension = \$60.00					\$60.00	
Add a local number to any pre-paid service for \$14.99/month.						

Notes:

- Pooling:** East Coast SatCom can create any pool of minutes for your account and your payment will dictate the pool. If you pay monthly, you can use the monthly pool; if you pay annually, you can use the pool any time during the year. There is monthly rollover and the pool expires annually.
- Two-Stage dialing:** This saves you money from the long-distance company rate to call your Iridium phone. Incoming two-stage calls are charged to your phone at the above rates that correspond to your rate plan. Dialing instructions will be included with your phone.
- Pre-paid rollover:** Unused minutes will be carried over as long as you renew your pre-paid service before the expiration date.
- Pre-Paid Services:** Unused minutes are forfeited upon expiration (from activation date). Card is permanently deactivated 90 days after expiry if not recharged. Expiry dates are cumulative up to 2 years. Cards are activated the day of shipment. Calls are rounded up to the nearest 20 second increment.

I acknowledge that I have read and understand all the terms and conditions included in all pages of this Agreement and I agree to be bound thereby, or if I am signing in a representative capacity, I agree that the entity for which I am signing will be bound thereby. If signing on behalf of an entity, I represent that I am a duly authorized representative of that entity (named above at "Customer Billing Information") and I have submitted this application in my official capacity as indicated below at "Title." If I am representing a corporation, I acknowledge that the execution of this document has been authorized by all necessary corporate actions. I authorize East Coast SatCom or its representatives to access and review the information and references identified in this application, and all other relevant information and materials for the purpose of identifying the financial status and creditworthiness of the applicant.

Client Signature

Name

Title

Date

_____ / / _____

East Coast Satellite Communications (East Coast SatCom). Mobile Satellite Services Terms and Agreement

(1) Availability of Limited Service: Service is generally available to satellite terminals equipped for this service when users are located within the satellite footprint and using the phone per the directions. Service is furnished to Customer or Customer's authorized user. Only one telephone number per terminal. Customer has no property right in the phone number. EAST COAST SATCOM reserves the right to assign, designate, or change such number or SIM card, when, in its sole discretion, such action is reasonably necessary in the conduct of its business. **(2) EAST COAST SATCOM Service:** Customer has contracted to have EAST COAST SATCOM provide the service under the terms detailed on the front page of this Agreement at Section II. Iridium service is provided by Iridium Communications and EAST COAST SATCOM is an authorized reseller of Iridium voice and data services. Customer agrees to remain as a subscriber of the service for a period of one year from the date of service activation, and furthermore, agrees to pay any applicable activation, monthly service, service usage fees and any applicable taxes thereon. Additionally, in the event Iridium/service provider shall increase costs, fees, and/or charges to East Coast SatCom, East Coast SatCom may increase its fees upon 24 hour written notice and such increase shall be reasonably related to Iridium's/service provider's increase.

(3) Early terminations: Early terminations during the first year of service are subject to a \$400.00 cancellation fee. Unless cancelled, service will renew for successive one (1) year service periods at the same terms and conditions contained herein. Notice of termination must be made in writing to EAST COAST SATCOM Client Services, P. O. Box 900, Rye, NH 03870, USA no less than thirty (30) days prior to the expiration of any term of this Agreement. This Service Agreement cannot be assigned without the written consent of EAST COAST SATCOM. EAST COAST SATCOM reserves the right to terminate this Contract at any time during the contract period for any reason. Effective 1/1/16 terminated lines will be billed for the full month, regardless of termination date.

(4) Invoicing and Guarantee of Payment of Services: EAST COAST SATCOM will invoice customer monthly. Payment terms are NET 30 days from the invoice date. Monthly recurring charges are billed monthly in advance. Customer understands that they are responsible for all call charges, including but not limited to direct airtime, long distance and roaming charges (if applicable), and charges for any Customer-elected, value-added services (when available). Payment must be made in U.S. Dollars. Customer requests for direct billing are subject to credit approval and may be subject to required deposits and/or direct payment by credit card or a guarantee authorized against a valid accepted credit card.

(5) Taxes: The price of the service does not include sales, usage, excise, ad valorem, property or any other taxes now or hereafter imposed, directly or indirectly, by any governmental authority or agency with respect to the Service. Customer shall pay such taxes directly or reimburse EAST COAST SATCOM for any such taxes. East Coast SatCom reserves the right to charges these taxes and fees at any time.

(6) Non-Payment/Breach: East Coast SatCom will charge a finance charge of 1.5% per month to Customer's overdue invoices. Invoices will be presented per client instructions. If there are any errors in the invoice, it is the client's responsibility to notify East Coast SatCom immediately upon receipt. Late notification of invoice errors shall not justify paying invoices late. Customer shall pay EAST COAST SATCOM all costs including, without limitation, reasonable attorney fees, the fees of any collection agency, and any other costs incurred by EAST COAST SATCOM in exercising any of its rights under the Agreement. If East Coast SatCom suspends client's service for non-payment, a recommissioning fee of \$300.00 per SIM card will apply for each terminal re-activated.

(7) Utilization of the East Coast SatCom/Iridium Network: EAST COAST SATCOM grants client access to the Iridium network for making and receiving phone calls and sending and receiving data through Iridium's network. If EAST COAST SATCOM has reason to believe that the client is using the Iridium services for illegal purposes we reserve the right to immediately suspend service with no liability or recourse from the client. There will be compelling evidence or reasons in order for EAST COAST SATCOM to do this or it may be at the request of law enforcement personnel. Service will be suspended with no notice to the client.

(8) Limitation of Liability: Although Iridium's network is designed to provide full global coverage, the satellite services provided by EAST COAST SATCOM may be temporarily interrupted, delayed or otherwise limited and may not be available everywhere in the world. EAST COAST SATCOM makes no representation that it can provide uninterrupted service. Furthermore, EAST COAST SATCOM shall have no liabilities or credit due for interrupted service unless caused by the gross negligence of EAST COAST SATCOM, or unless Iridium provides a credit to EAST COAST SATCOM. EAST COAST SATCOM shall not be liable for acts or omissions of other carriers, equipment failures or modifications, acts of God, strikes, government actions, or other causes beyond our reasonable control. EAST COAST SATCOM MAKES NO WARRANTIES WITH RESPECT TO THE SERVICE OF ANY KIND WHATSOEVER, EXPRESSED OR IMPLIED, EXCEPT AS SPECIFICALLY PROVIDED IN THIS AGREEMENT. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE ARE HEREBY DISCLAIMED AND EXCLUDED. EAST COAST SATCOM SHALL NOT BE LIABLE TO ITS DISTRIBUTOR OR CUSTOMER OR ANY THIRD PARTY FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES.

(9) Subscriber Terminals and Equipment: Unless provided otherwise, EAST COAST SATCOM is not responsible for the installation, operation, quality of transmission, or maintenance of Customer equipment. If equipment is stolen, client must call EAST COAST SATCOM immediately for service suspension as client is responsible for all charges as agreed upon in this Agreement.

(10) Licensing: Customers wishing to operate satellite phones while in foreign territories may be required to obtain licensing or approvals that may be required to operate within that territory. EAST COAST SATCOM does not guarantee that the services will work in territories other than those allowing trans-border operation of Iridium equipment and services.

(11) Governing Law: This contract is governed by the laws of the State of New Hampshire.

**Please fax both pages of this agreement to EAST COAST SATCOM at 1-603-436-8152 or
Email to: info@eastcoastsat.com**

I accept these terms and conditions - Initial: _____