



AGREEMENT TO RENT A SATELLITE PHONE

Please complete and email/fax to us on 603-436-8152 or info@eastcoastsat.com

Let us know who you are:

<p>CLIENT INFORMATION</p> <p>Company: _____</p> <p>Name: _____</p> <p>Address: _____</p> <p>Phone: _____ Fax: _____</p> <p>E-Mail: _____</p>	<p><u>Complete this section for delivery to a different address</u></p> <p>Recipient: _____</p> <p>Address: _____</p> <p>Phone: _____ Fax: _____</p>
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Three easy steps to rent what you need:

<p>1) Choose A Phone and Rental Period</p>  <p>___ Iridium 9505A 1 Week = \$49</p> <p>___ Iridium 9505A 2 Weeks = \$59</p> <p>___ Iridium 9505A 3 Weeks = \$79</p> <p>___ Iridium 9505A 1 Month = \$99</p>  <p>___ Iridium 9555 1 Week = \$79</p> <p>___ Iridium 9555 2 Weeks = \$99</p> <p>___ Iridium 9555 3 Weeks = \$109</p> <p>___ Iridium 9555 1 Month = \$129</p> <p><i>Please call us if you need to rent multiple phones or rentals longer than a month</i></p>	<p>2) Choose an airtime Plan:</p> <p>___ 25 min = \$49</p> <p>___ 50 min = \$79</p> <p>___ 75 min = \$109</p> <p>___ 150 min = \$199</p> <p>___ 300 min = \$379</p> <p>___ 500 min = \$599</p> <p>(Overage rate is \$1.99/minute)</p> <p>Incoming calls are free, 2-stage cost \$2.29</p>	<p>3) Select options you'd like:</p> <p>___ Spare battery = \$69 24 hr standby, 4hr talk time</p> <p>___ Weatherproof case = \$39</p> <p>___ Solar charger = \$39</p> <p>___ Personal speed-dials (9555 only)= \$19, max 20 names, we need an Excel file</p> <p>Data rates of \$1.99/minute will apply if you use the data service, Calls to other satellite networks cost \$12.99/minute</p>
<p>Delivery Date: _____</p> <p>Return Date: _____ <i>Late returns are charged by the week</i></p> <p><i>Round trip UPS ground shipping = \$40. Other options available at additional cost</i></p>		

Please enter your credit card information to pay for your rental:

AMEX/VISA/MC CC No. _____ Exp. Date ____/____, CSID: _____

Name on card: _____ E-mail address: _____

Billing Address: _____

Signature: _____

Protect your rental with insurance:

Insurance is automatically added at these rates: 1 week = \$29, 2 weeks = \$39, 3 weeks = \$49 1 month = \$59

There is a \$500 deductible for theft, loss or damage to the phone. Replacing the phone costs \$1,295 without insurance.

Check here to decline insurance and assume full cost liability: _____

IN THE EVENT OF THEFT OR LOSS, CALL CLIENT SUPPORT IMMEDIATELY AT +1-603-498-4366

Sign below to agree to terms and activate your rental:

I declare that I have provided accurate information on this agreement. No information has been withheld which might influence the acceptance of this agreement by East Coast SatCom. I agree to pay for all charges for the rental, any accessories and all call charges according to the Terms and Conditions document which I have read, understand and will be bound.

Signature _____ Print Name _____ Date: _____

- (1) **Availability Of Limited Service:** Service is generally available to satellite terminals equipped for this service when users are located within the satellite footprint and using the phone per the directions. Service is furnished to Customer or Customer's authorized user. Only one telephone number per terminal. Customer has no property right in the phone number. EAST COAST SATCOM reserves the right to assign, designate, or change such number or SIM card, when, in its sole discretion, such action is reasonably necessary in the conduct of its business.
- (2) **EAST COAST SATCOM Service:** Customer has contracted to have EAST COAST SATCOM provide the service under the terms detailed on the front page of this Agreement at Section II. Iridium service is provided by Iridium Communications and EAST COAST SATCOM is an authorized reseller of Iridium voice and data services. Customer agrees to pay rental fee, service usage fees and any overage charges and any applicable taxes thereon.
- (3) **Early terminations:** EAST COAST SATCOM reserves the right to terminate this Contract at any time during the contract period for any reason.
- (4) **Invoicing and Guarantee of Payment of Services:** EAST COAST SATCOM will invoice customer in advance for rental charges. Payment terms are DUE UPON RECEIPT from the invoice date. Additional call charges may be billed in arrears. Customer understands that they are responsible for all call charges, including but not limited to direct airtime, long distance and roaming charges (if applicable), and charges for any Customer- elected, value-added services (when available). Payment must be made in U.S. Dollars. Customer requests for direct billing are subject to credit approval and may be subject to required deposits and/or direct payment by credit card or a guarantee authorized against a valid accepted credit card.
- (5) **Taxes:** The price of the service does not include sales, usage, excise, ad valorem, USF, property or any other taxes now or hereafter imposed, directly or indirectly, by any governmental authority or agency with respect to the Service. Customer shall pay such taxes directly or reimburse EAST COAST SATCOM for any such taxes. East Coast SatCom reserves the right to charges these taxes and fees at any time.
- (6) **Non-Payment/Breach:** East Coast SatCom will charge a finance charge of 1.5% per month to Customer's overdue invoices. Invoices will be presented per client instructions. If there are any errors in the invoice, it is the client's responsibility to notify East Coast SatCom immediately upon receipt. Late notification of invoice errors shall not justify paying invoices late. Customer shall pay EAST COAST SATCOM all costs including, without limitation, reasonable attorney fees, the fees of any collection agency, and any other costs incurred by EAST COAST SATCOM in exercising any of its rights under the Agreement. If East Coast SatCom suspends client's service for non-payment, a recommissioning fee of \$300.00 per SIM card will apply for each terminal re-activated.
- (7) **Utilization of the East Coast SatCom/Iridium Network:** EAST COAST SATCOM grants client access to the Iridium network for the purpose of making and receiving phone calls and sending and receiving data through Iridium's network. If EAST COAST SATCOM has reason to believe that the client is using the Iridium services for illegal purposes we reserve the right to immediately suspend service with no liability or recourse from the client. There will be compelling evidence or reasons in order for EAST COAST SATCOM to do this or it may be at the request of law enforcement personnel. Service will be suspended with no notice to the client.
- (8) **Limitation Of Liability:** Although Iridium's network is designed to provide full global coverage, the satellite services provided by EAST COAST SATCOM may be temporarily interrupted, delayed or otherwise limited and may not be available everywhere in the world. EAST COAST SATCOM makes no representation that it can provide uninterrupted service. Furthermore, EAST COAST SATCOM shall have no liabilities or credit due for interrupted service unless caused by the gross negligence of EAST COAST SATCOM, or unless Iridium provides a credit to EAST COAST SATCOM. EAST COAST SATCOM shall not be liable for acts or omissions of other carriers, equipment failures or modifications, acts of God, strikes, government actions, or other causes beyond our reasonable control. EAST COAST SATCOM MAKES NO WARRANTIES WITH RESPECT TO THE SERVICE OF ANY KIND WHATSOEVER, EXPRESSED OR IMPLIED, EXCEPT AS SPECIFICALLY PROVIDED IN THIS AGREEMENT. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE ARE HEREBY DISCLAIMED AND EXCLUDED. EAST COAST SATCOM SHALL NOT BE LIABLE TO ITS DISTRIBUTOR OR CUSTOMER OR ANY THIRD PARTY FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES.
- (9) **Subscriber Terminals and Equipment:** Unless provided otherwise, EAST COAST SATCOM is not responsible for the installation, operation, quality of transmission, or maintenance of Customer equipment. If equipment is stolen, client must call EAST COAST SATCOM immediately for service suspension as client is responsible for all charges as agreed upon in this Agreement.
- (10) **Licensing:** Customers wishing to operate satellite phones while in foreign territories may be required to obtain licensing or approvals that may be required to operate within that territory. EAST COAST SATCOM does not guarantee that the services will work in territories other than those allowing trans-border operation of Iridium equipment and services.
- (11) **Governing Law:** This contract is governed by the laws of the State of New Hampshire.

Please return both pages of this agreement to EAST COAST SATCOM at 1-603-436-8152 or info@eastcoastsat.com

I accept these terms and conditions - Initial: ____